



UNITED STATES MARINE CORPS

MARINE CORPS BASE

QUANTICO, VIRGINIA 22134-5001

MCBO 5420.2A  
B 103

06 AUG 1999

MARINE CORPS BASE ORDER 5420.2A

From: Commander  
To: Distribution List  
  
Subj: HEALTH CARE CONSUMER COUNCIL  
  
Ref: (a) BUMEDINST 6300.10 (NOTAL)

1. Purpose. To promulgate the policies of the Health Care Consumer Council at MCB, Quantico and to provide guidelines governing the council's duties and responsibilities per the reference.

2. Cancellation. MCBO 5420.2.

3. Background. A constant need exists for the integration of ideas, knowledge, and experience provided by both health care providers and consumers. In the TRICARE environment, more emphasis has been placed on the involvement of our consumers. It is now recognized that when policies are based on input from both consumers and providers, policies are more sound and generally serve to enhance the delivery of quality health care. It is the policy of the Commander, MCB, that consumer involvement be emphasized. One mechanism designed to implement this policy is the Health Care Consumer Council.

4. Information

a. Membership

(1) The council will consist of the following members:

- (a) Chairperson (Commander, MCB)
- (b) CO, Naval Medical Clinic (Health Care Advisor)
- (c) Representative, Family Service Center
- (d) Director, Branch Dental Clinic (Dental Care Advisor)
- (e) Representative, Command Chaplain's Office
- (f) Representative, Marine Corps Air Facility

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- (g) Representative, Security Battalion
- (h) Representative, Marine Security Guard Battalion
- (i) Representative, Headquarters and Service Battalion
- (j) Representative, Weapons Training Battalion
- (k) Representative, Officer Candidates School
- (l) Representative, TBS
- (m) Representative, Marine Corps Systems Command
- (n) Representative, Public Affairs Office
- (o) Representative, Manpower and Reserve Affairs
- (p) Other representatives as deemed appropriate by the Chairperson

(2) Family members and retirees may be invited to attend but shall not serve as representatives and/or committee members.

b. Functions. The objectives of the council are provided as follows:

(1) To provide a means of communication for transmittal of information, suggestions, and expressed concerns of the Navy and Marine Corps community about health care services.

(2) To improve consumer health education and information services.

(3) To provide a means of conveying concerns regarding health entitlements, benefits, and related charges.

(4) To provide plans and recommendations for the implementation of new or projected services to meet the needs of the consumer.

5. Action. The council shall meet at least quarterly, or at the call of the chairperson, and shall maintain adequate documentation in the form of minutes. Documentation shall include discussions on substantial issues and resolutions and committee recommendations. Noted individuals and their responsibilities are provided as follows:

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a. Organizational Commanders

(1) Submit names and telephone numbers of representatives to the Commander, MCB, and submit changes as necessary. Provide a copy to the Health Care Advisor (B 103).

(2) Use the council, via their representative, to raise issues pertaining to health care concerns.

b. Health Care Advisor

(1) Establish direct liaison with private organizations and invite participation.

(2) Announce quarterly meetings and contact council members to participate.

(3) Submit minutes of each meeting to the Commander, MCB, and council members within 10 working days following each meeting.



R. P. ROOK  
Chief of Staff

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